

# BASANTI DEVI COLLEGE

## Amazon Customer Service Associate

31.05.2022

<b>Company</b>	Amazon
<b>Designation</b>	Customer Service Associate
<b>Salary</b>	<b>Domestic Voice</b> - 2.14 - 2.60 LPA <b>International Voice</b> - 2.66 - 3.20 LPA
<b>Batch</b>	2020, 2021 and 2022
<b>Work Location</b>	Across India
<b>Educational Qualification &amp; Skills</b>	10 + 2 and Any degree <b>Excellent communication skills (written and verbal)</b> <ul style="list-style-type: none"><li>• Ability to communicate correctly and clearly with all customers</li><li>• Excellent documentation skills</li><li>• Good comprehension skills – ability to clearly understand and state the issues customers present</li><li>• Ability to concentrate – follow customers issues without distraction to resolution</li><li>• Good composition skills – ability to compose a grammatically correct, concise, and accurate written response</li><li>• Work successfully in a team environment as well as independently</li></ul>
<b>Computer Knowledge/Skills</b>	<ul style="list-style-type: none"><li>• Ability to use a desktop computer system</li><li>• Familiarity with Windows XP, Microsoft Outlook, Microsoft Word and Internet Explorer</li><li>• Excellent typing skills</li><li>• Demonstrates understanding of the Internet, Amazon.com website, and competitor websites</li><li>• Demonstrates an ability to successfully navigate websites</li><li>• Demonstrates a proficient knowledge of email applications</li><li>• Demonstrates an ability to learn in various media</li><li>• Ability to successfully adapt to changes in the work environment</li></ul>
<b>Date of Joining</b>	Immediate (2022 after graduation)
<b>About The Company</b>	Amazon teams in India work on complex business challenges to innovate and create efficient solutions that enable various Amazon businesses, including Amazon websites across the world as well as support Payments, Transportation, and Digital products and services like the Kindle family of tablets, e-readers and the store. We are proud to have some of the finest talent and strong leaders with proven experience working to make Amazon the Earth's most customer-centric company.
<b>Registration Link</b>	<a href="https://bit.ly/Amazon_CSA">https://bit.ly/Amazon_CSA</a>

Please contact **Prof. Ankhi Sen Sanyal (+91 98301 12110)** for further enquiry.