

## **MPCWB : Opportunities for Mahindra Pride Classroom Trained Candidates**

Exciting career opportunities available for Naandi Foundations Mahindra Pride Classroom trained students.

Openings for positions that are well-suited for candidates who have undergone training through the Mahindra Pride Classroom program. Our organization highly values the skills and competencies instilled by this esteemed program, and we are eager to engage with talented individuals who have completed this training.

### **1-Requirement For OYO IBD Process:-**

**Company Name:** NSB BPO Solutions Ltd.

**Location:** Salt lake Sec-5 Kolkata

**Company Type:** BPO

**Process:** OYO IBD

**Job Role:** Customer care Executive

**Salary Up to:** 11,500/- + OT+ Incentive

**Gender:** Male/Female

**Qualification:** H.S

**Shift Timing:** Rotational 24\*7 (Any 9 Hrs. including 1 hr. break)

**Eligibility:** Fresher/Experience

**Language:** Hindi, English

**Work From Office Only**

### **2-Requirement For OYO STOCK Premium Process:-**

**Company Name:** NSB BPO Solutions Ltd.

**Location:** Salt lake Sec-5 Kolkata

**Company Type:** BPO

**Process:** OYO STOCK

**Job Role:** Customer care Executive

**Salary Up to:** 11,500/- + Incentive

**Gender:** Male/Female

**Qualification:** H.S

**Shift Timing:** 09:00 A.M. to 07:00 P.M. (Any 9 Hrs. Shift including 1 hr. break)

**Eligibility:** Fresher/Experience

**Language:** Hindi, English

**Work From Office Only**

PLEASE NOTE EVERYONE THAT THE **INTERVIEW DATE WILL BE 18/19/20 APRIL** MONTH INTERESTED STUDENT CAN GO AND ATTEND THE INTERVIEW.

Please mention Mahindra pride classroom or Naandi foundation on your CV.

Address: 3rd, Dn-18, Slate Tech Park, DN Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091 OYO  
/ **NSB COMPANY ADDRESS**

### 3- Requirement for Digital Customer Specialist at mPokket

**mPokket** is a mobile-app based lending platform that provides instant and paperless loans. We currently provide micro loans to college students in India. Our technology architecture and processes allow us to seamlessly onboard users, assess risk, disburse and collect funds without any physical interface with our customers.

We are looking for enthusiastic, self-motivated young individuals with good communication skills (Hindi and English) to join our team as '**DIGITAL CUSTOMER SPECIALISTS**' (DCS's).

"DCS's" are required to:

- Manage our users by answering product and service related questions to ensure excellent service standards
- Maintain high user satisfaction. DCS will be the voice of **mPokket** interacting with our users, to solve product and service issues.

Based on the skills required to manage the above role and responsibility, the 'selected' candidate/s will be onboarded as per our internal processes. Using our technology interface, **DCS's** will be responsible to **onboard users, assess risk, disburse and collect funds.**

#### Desired Candidate Profile:

- Education Required - 12th pass or Graduate
- Candidates pursuing full-time courses are not eligible
- 0-3 years of prior work-experience in the field or in a related area
- Should be 'Fluent' in English and/or Hindi
- Office Timing: 08:00 A.M. to 09:00 P.M. (Any 9 hrs)
- Flexible / Comfortable to work-in 'Rotational Shifts' (9-hour 'shift' pattern)
- Prior work-experience in a BPO / Contact Center (Voice Process - Outbound and Inbound 'preferred')
- Freshers are Welcome with good communication skill in English & Hindi with Basic knowledge Microsoft Office
- Job Location: Salt Lake Electronics Complex, Globsyn Crystals, XI - 11 & 12, Street Number 17, EP Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091.  
Floor – 6th, Tower- 1. Webel More.
- Selected candidates should stay/relocate (preferably) within 30 Kms. from the office (Salt Lake, Sec. V)
- Work from Office

- only one copy Cv we needed at the time of interview.

**CTC Range: INR 14,000 per month to INR 18,000 per month (*Inclusive of PF and ESI benefits*)**

**Other Compensation Benefits: Individual Performance based Incentives**

For known about the organization please visit our website - <https://mpokket.in>

To facilitate the process and provide further details regarding the available positions, interviews, and related information, **our Placement Coordinator, Mr. Gaurav Prakash**, will be reaching out to you. Gaurav is well-equipped to address any queries or concerns that candidates or faculty may have regarding the opportunities we offer.

We believe that this collaboration will not only benefit our organization by acquiring skilled and motivated individuals but also provide a valuable opportunity for the candidates to kick-start their careers in a rewarding environment. We look forward to a fruitful partnership and the opportunity to engage with your institution's talented pool of candidates.

Thank you for your attention to this matter. Should you have any questions or require further information, please feel free to contact **Mr. Gaurav Prakash at +91 8935877525**.

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